

# Did you receive HEAP?



As part of Central Hudson's commitment to its low-income residents, the energy company offers a variety of bill payment assistance programs that can help eligible families manage their home heating bills.

## HOME ENERGY ASSISTANCE PROGRAM (HEAP)

HEAP is a federally funded program that provides both regular and emergency financial grants to eligible households to help pay heating and/or utility bills. The program is available between November and April. To apply, go to [www.mybenefits.ny.gov](http://www.mybenefits.ny.gov).

## LOW INCOME BILL DISCOUNT PROGRAM

This program offers any HEAP recipient a discount on their monthly utility bill, regardless of the heating source. There is an automatic enrollment into Budget Billing; however, there is an opt-out option. Discounts will be applied to your account for 12 consecutive months, provided the account remains active for the entire 12-month period.

## DO YOU HEAT WITH OIL, PROPANE, WOOD, PELLETS, KEROSENE OR CORN?

If so, you can self enroll into the Low Income Bill Discount Program. Please send us your "Notice of Decision" letter, or "HEAP Award" letter that you received from HEAP, and we will enroll you. Email your letter to [dssdesk@cenhud.com](mailto:dssdesk@cenhud.com) or fax it to (845) 486-5765.

For more information, visit

**[CentralHudson.com/BillDiscountProgram](http://CentralHudson.com/BillDiscountProgram)**

Phone: (845) 452-2700 • (800) 527-2714 • Fax: (845) 486-5765

